

Showroom Assistant

We're looking for an experienced Showroom Assistant to join us at Chelsea Harbour in providing excellent customer service to all our visitors as well as assisting with the smooth running of the showroom.

There's something inspiring about working at our showroom, perhaps it's our iconic brands and the nature of our diverse range of authentic British designers as well as our ever-growing collaborations in our licensing team. If you love interiors as much as we do, this could be the beginning of a wonderful journey. We create styles that celebrate a passion for colour, texture, craftsmanship and innovative design. We're a global leader in interior design and proud to manufacture, market and distribute our brands around the world.

Responsibilities

- Always maintaining an outstanding presentation of the showroom brands
- Ensure all the showroom Brands are fully and appropriately represented to an excellent standard within the showroom
- Providing first class knowledge, promotion, and presentation of showroom brands
- Ensuring all visitors to the showroom understand the DNA of each brand and what it has to offer
- Proactively sourcing products for customers as required and operating an efficient sampling service
- Providing visual assets and mood boards to communicate design schemes and confirm orders with clients (upselling and cross-selling)
- Liaising with existing customers and assisting them whilst gathering new leads that can be forwarded to the relevant Brand Development Manager
- Providing support to the wider team as well as office-based colleagues and Brand Development Managers. Using CRM and WG360, where appropriate
- Assisting with the planning and execution of showroom events
- Playing an active role in all showroom meetings, offering feedback on competitors and customer activity, new collections, and any possible opportunities for the showroom
- Undertaking and completing individual tasks and set objectives in a timely manner

Skills & Experience

- Minimum of 2 years' experience in a luxury Customer service environment
- A passion for our brands and products coupled knowledge of interior design
- Excellent communication and interpersonal skills with the ability to engage customers and speak confidently about our brands and products to clients of all levels
- Sound IT skills; confident using Microsoft Office programmes, experience in V-Look ups and Macros Excel desirable
- High attention to detail with sound administration experience
- Educated to GCSE level (A-C) and/or equivalent

- KLC short course and/or equivalent

You can apply via LinkedIn or send your CV to jobs@sandersondesigngroup.com

About us

Sanderson Design Group is an international luxury interior furnishings company that designs, manufactures, and markets wallpapers and fabrics together with a wide range of ancillary interior products.

In 2020, we brought our portfolio of brands home to Sanderson Design Group, evoking the combined longevity and prodigious creative history of our brands. Sanderson Design Group describes the ebullience of our past endeavours. It sketches the outline of our future. A collective of 7 quintessentially British luxury interior brands and 2 manufacturing brands, at Sanderson Design Group we are Sanderson, Archive, Morris & Co., Zoffany, Harlequin, Clarke & Clarke Scion, Anstey Wallpaper Company and Standfast & Barracks.

Our purpose is "To bring the Beautiful into People's Homes and Lives". This has defined and shaped our brands since our very earliest days. The oldest brand in our arsenal, from where we derive the namesake of our group, began life in 1860, as an importer of fine French wallpapers to London. Arthur Sanderson & Sons Ltd played a pivotal role in defining English interior decoration tastes and its early success led to displaying designs at London's finest showroom, at Berners Street. Around this time in 1924, Arthur Sanderson & Sons Ltd were awarded The Royal Warrant, becoming "purveyors of wallpaper and paint" to the court of George V.

We recognise that each one of our brands contributes a unique chapter to our story. It is why we represent the full spectrum of British interior design, catering from cutting-edge sleek modern styles to the hearty warmth of traditional forms. Our decision to rebrand as Sanderson Design Group in 2020 is our way of paying homage to our rich history, as well as marking our path towards a new future. As custodians of over 160 years of design experience, we are proud to Bring the Beautiful into People's Homes and Lives. We are Sanderson Design Group.