JOB TITLE – Operations Manager

REPORTS TO – Group Operations Director

LOCATION – Standfast & Barracks

**DEPARTMENT**– Operations

SCOPE OF JOB – Site accountability at Standfast and Barracks including production, engineering, planning, technical, quality and Health & Safety.

PURPOSE – To lead the site in all operations aspects, ensuring all KPI's are met in terms of Safety, Service, Quality and Cost including delivery of improvement activities.

## RESPONSIBILITIES

- Leads the site operations team and manages their development and success.
- Coordinate activities that affect operational decisions and business requirements
- Lead the Health, Safety and Environmental culture at the site, with support from the H&S Advisor
- Responsible for the production, procurement, planning, technical, quality and engineering
- Communicates with all employees to ensure shared understanding of objectives and delivery to customer requirements
- Oversees organizational structure to ensure resource is aligned to demand and to make sure targets are being met on a cost-effective basis
- Drives continuous improvement culture throughout the site.
- Leads capital investment plan for the site.
- Works with the Sales and Design team to ensure the capacity plan is aligned with the demand plan so that target service levels are exceeded.
- Ensures technical team are supported by operations so that external and internal quality issues are better than target
- Makes sure the working environment maintains access to required equipment
- Ensures the planning team have balanced flow of material from sourcing through production to despatch
- Responsible for leading the engineering function so that they are able to support the production team and other areas, including Health & Safety.
- Ensures that all audits are carried out on time and supported in the relevant areas
- Confirms that health and safety regulations are followed
- Provides guidance and support to employees
- Supports the site and group Corporate Social Responsibility strategy
- Works with the group operations leadership team to develop and share best practice
- Involved in the implementation of the new ERP system stage 1 and stage 2

## MEASURES OF SUCCESS

- Zero LTI
- Achieve CSR targets on emissions, employee engagement and social responsibility
- Exceed site PBIT targets
- Exceed service and quality targets

QUALIFICATION Educated to degree level or equivalent professional qualification.	<ul> <li>EXPERIENCE &amp; SKILLS</li> <li>Proven experience as an Operations Manager or similar role with full site responsibility</li> <li>Experience in printing desired.</li> <li>Experience in leading Continuous Improvement Activity</li> <li>Experience in project management</li> <li>Good organizational skills, including multitasking and time-management.</li> </ul>
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